

WiFi TV FAQ

Q: Can I set Cloud DVR recordings from any TV in my home?

A: You can set recordings from any TV, or other supported devices, that are connected to WiFi TV.

Q: How many programs can I save in my Cloud DVR?

A: This is dependent upon how many hours are in your plan. 10 hours are included; up to 200 hours are available. To see how much space you have, press Menu on the remote control, go to Profile and look in the upper right corner of the screen. Time used and total time available are shown in hours.

Q: How many programs can I record at once?

A: The Cloud DVR will record as many programs as are scheduled at once, however, it will store only as many hours as you have available. Older programs are erased automatically to make room for new recordings when Cloud DVR storage limit is reached.

Q: Can you record to the Cloud DVR and watch another channel at the same time?

A: Yes, you can record multiple programs while watching live TV on other channels, or other recordings.

Q: Why do some programs record an extra minute?

A: Due to processing delays, every recording will add a buffer so you don't miss any of your program.

Q: Does this minute buffer affect my recording hours?

A: Yes, time used will include the extra minutes of buffer time.

Q: Are you experiencing a slow or weak Wi-Fi connection?

A: We recommend a hardwired internet connection for the best performance. See your device's operating instructions for details.

For additional instructions for the Amazon Fire TV Stick specifically, please view the [Instruction Manual](#).