

WiFi TV FAQ

Q: Arvig WiFi TV uses streaming technology to deliver traditional television programming.

What is streaming?

A: Streaming allows you to view or listen to content immediately over the internet without downloading, storing or managing any files. This requires the user to be connected to the internet while the content is flowing.

Q: How much internet speed do I need to stream WiFi TV?

A: For the best experience, you must subscribe to an adequate speed of FiberNet internet service; a typical Arvig WiFi TV stream requires 5Mb.

Q: Can I watch TV anywhere, even away from my home?

A: Because Arvig WiFi TV is a streaming service, it requires the use of your home IP address and home network to watch live TV. You can, however, watch and set recordings from just about anywhere with a Wi-Fi connection.

Q: Can I watch it on any TV or device in my house?

A: Our service includes one stream which can be viewed on one supported screen at a time. To view content on additional screens at the same time, we suggest having a stream for each member of your household—up to seven streams are available.

Q: How do I know which TVs and devices are supported?

A: WiFi TV works on a variety of streaming devices, including the Amazon Fire TV Stick. We recommend using devices you already own and are familiar with, providing they are compatible.

[View the most current list here.](#)

When purchasing new devices, be sure to review their technical specifications to confirm they're compatible with Arvig WiFi TV, and meet your expectations.

Q: Does WiFi TV have my local channels?

A: Yes, the channel lineups are almost identical to the lineups you have now. [View channel card.](#)

Q: Is HD available?

A: High Definition refers to the resolution of an image or screen: the higher the resolution, the more detailed the image. Arvig WiFi TV has auto-detection capabilities giving you the best picture available at all times.

Q: Is DVR available?

A: Yes, WiFi TV comes with 10 hours (more available) of Cloud DVR allowing you to control live TV and record programs.

Q: What is Cloud DVR?

A: Cloud DVR does not have the same limitations as a regular DVR set-top box. There is no actual box or wires and cables; instead, the data is stored by Arvig allowing for more storage capacity and the ability to record more shows that air at the same time. Content is stored and accessed based on the user's login information.

Q: What is Replay TV?

A: Watch up to the past 72 hours of shows, movies and sports across most of our channels. Although, not all networks have given us permission, and Replay TV is enabled/disabled on an individual show and/or network basis.