ARVIG WIFI TV
Instruction Manual

Watch on your favorite streaming devices: computers, smartphones, tablets and televisions; **on the brands you know and love:** Amazon Fire, Android, Apple, LG smart TVs with webOS, and Samsung smart TVs with Tizen 6.5+ OS.

Works on a variety of web browsers! Visit **stream.arvig.tv** and sign in using your WiFi TV username and password.

Visit arvig.com/WiFiTV for support and how-to videos!

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TABLE OF CONTENTS

The Basics

- Remote Control 3
- Menu Ads 3

Menu Navigation

- Menu Bar 3-4
- Home 4
- Guide 4
- MultiView 5
- Sports 5
- Shows 6
- Movies 6
- Profile 6-7
- Settings 7
- Search 8

Features

- Favorites 8-9
- Replay 9
- Filter 10
- Restart 10
- Closed Captions 11
- Parental Controls 11
- Profiles 11

Cloud DVR (Digital Video Recorder)*

- Controlling Live TV 12
- Playback Controls 12
- Play/Pause 12
- Rewind 12
- Fast Forward 12

Recording Programs*

- Recording From a Program Menu 13
- Recording From a Program Information Screen 13
- Recording a Series 13
- Viewing Recorded Programs 14
- Editing Series Recordings 14-15
- Deleting Recordings 15
- Cloud DVR Space 15

Denotes the most important features and functions to learn about.

* Cloud DVR and the Recording feature isn't available for Broadband TV plans.

THE BASICS

Remote Control

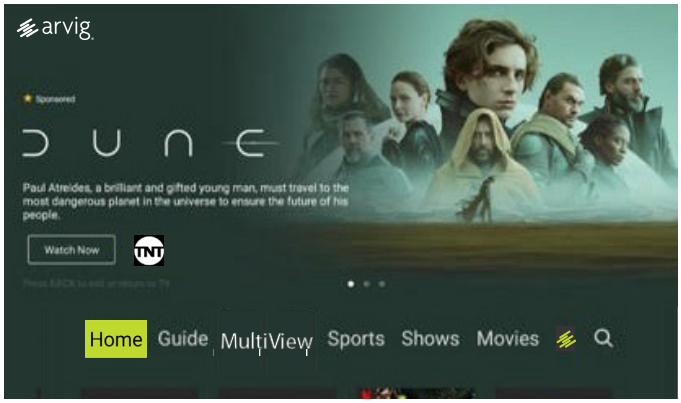
Amazon and Android/Google streaming media players have remote controls with buttons that are similar in look and function.

- A power button may turn the TV on and off.
- Volume and mute buttons control audio.
- The **Navigation** button(s) form a circular shape and allow you to move up, down, left and right to "highlight" items on your screen.
- Press the **Select** or **OK** button in the middle of the Navigation button(s) to make your selection.
- The **Back** button (usually depicted by a straight or curved arrow pointing left) returns you to the previous screen.
- Playback Controls allow you to pause, rewind and fast forward live programs and recordings.

Your remote may vary; buttons may function differently between apps. See the manufacturer's information for the most current, detailed instructions for your particular device.

Menu Ads

When accessing the WiFi TV menu bar, you may see ads for suggested TV shows and movies. Navigate to the ad for more information and viewing options, press the Back button to dismiss them, or select another menu option.

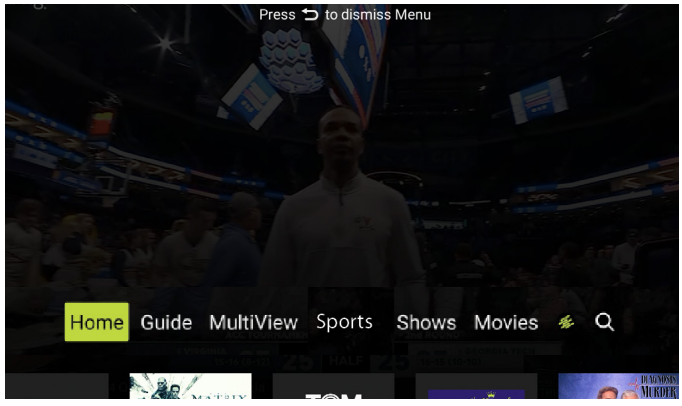


MENU NAVIGATION

Menu Bar

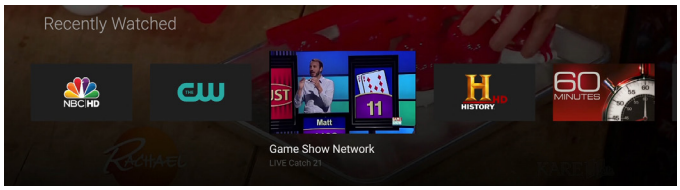
The menu bar gives you access to all the features of your Arvig WiFi TV service, including choosing programs, searching, recording, parental controls and more.

1. Press left or right on the remote's Navigation button(s) to highlight items in the menu bar.
2. Press the Select button to enter the menu of your choice.
3. Press the Back button to return to the last menu screen you viewed.
4. Press the Back button again to close the menu and return to live TV.



Menu bar options may vary by device.

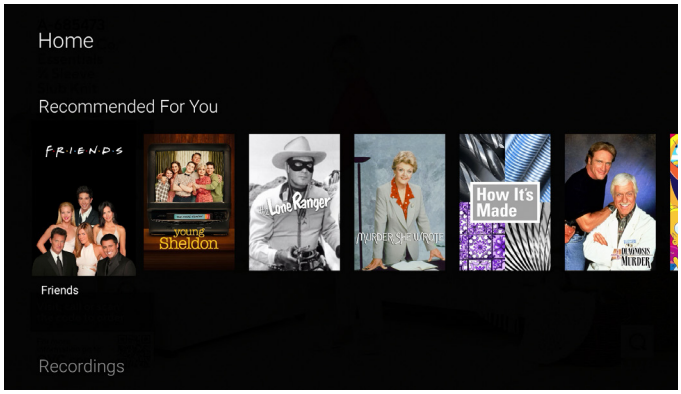
The row of images just below the menu bar is your Recently Watched menu. This stores the programs and channels you've viewed recently making it easy to pick up where you left off.



TV MENUS

Home

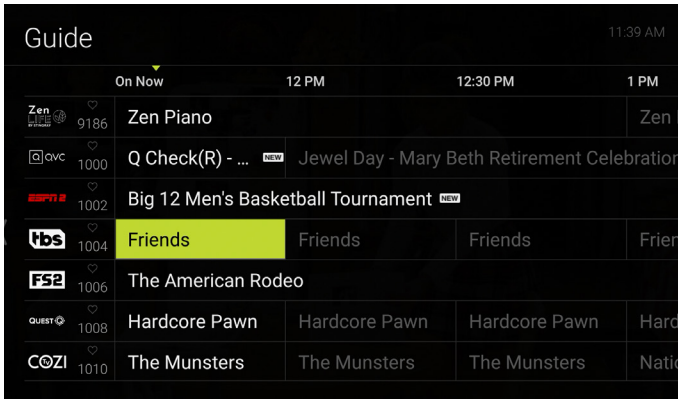
This menu shows recommended content based on previous viewing choices, DVR recordings if available, and other shows and movies sorted by genre.



1. From live TV, access the menu bar and select the Home menu.
2. Press left, right, up and down on the Navigation buttons to move around the program choices. The highlighted program will look slightly larger than the others and will show the program title under it.
3. Press the Select button on any title for more information, viewing options and a thumbnail image of the program.
4. Use the Navigation and the Select buttons to choose a viewing option, or press the Back button to exit the program information.

Guide

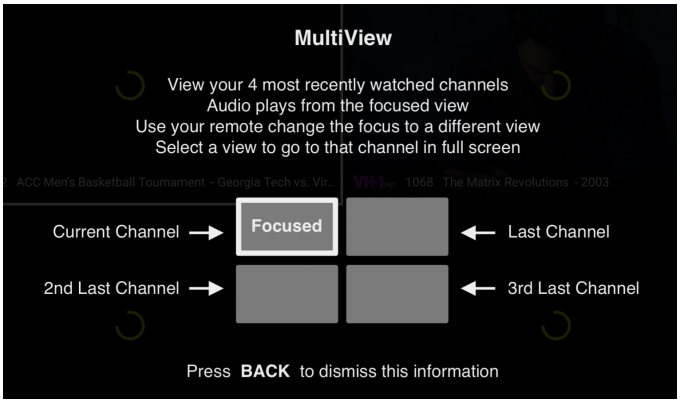
See what's currently playing and upcoming on TV using the interactive guide. With 1½ hours of program listings for seven (7) channels at a glance, the guide is easy to use and navigate. Listings include content for one week in advance.



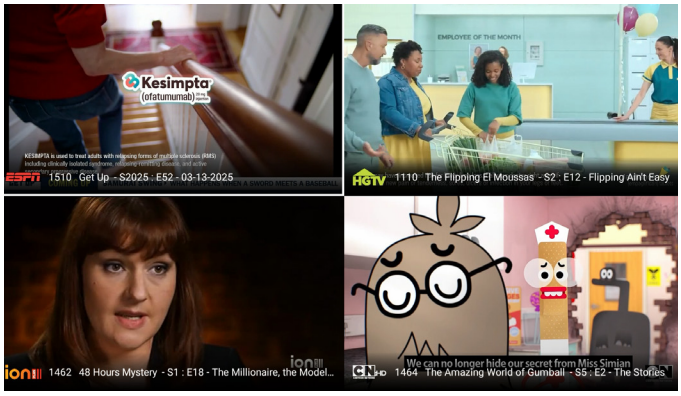
1. From live TV, access the menu bar and select the Guide menu.
2. The current program is highlighted. Press left, right, up and down on the Navigation buttons to move around the listings grid.
3. Press the Select button on any title in the grid for more information, viewing options and a thumbnail image.
   - If the program is currently playing, press the Select button to watch it, or press the right Navigation button to Record or view Series Info/Full Details.
   - If the program is airing in the future, press the Select button to record it, or press the right Navigation button to view Series Info/Full Details.
4. Press the Back button to exit the program information and return to the guide.

MultiView

Watch your last four recently watched live television channels at the same time!



1. From live TV, access the menu bar and select the MultiView menu. A screen showing you what to expect is displayed the first time you use it.
2. Press left, right, up and down on the Navigation buttons to move around the focus view. The selected program will have a white outline around it, and its audio will play.
3. Press the Select button on any program to go to full screen.



MultiView Tips

- MultiView utilizes only one stream.
- Audio for the channel in focus view will play. Navigate between channels to change audio.
- If Closed Captioning or Secondary Audio is enabled, they will also be present.
- If Parental Control is enabled, any of the four channels with Mature+ content will show a black screen.

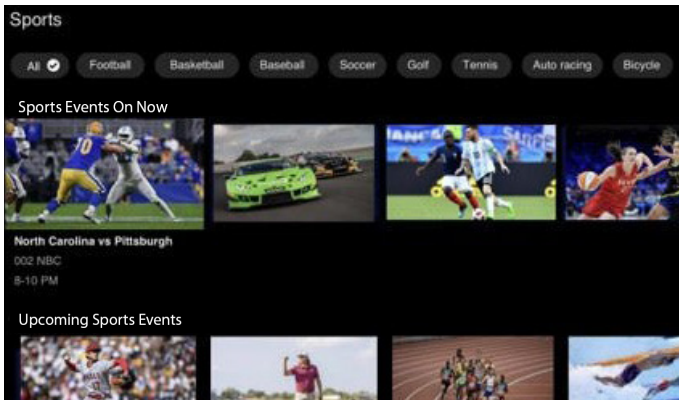
Available on most newer streaming devices, MultiView will be an option in the TV menu bar if supported.

Sports

Easily find live, upcoming and replays of games and programs based on sport type such as Football, Basketball, Baseball, etc.

Refine your search results further based on:

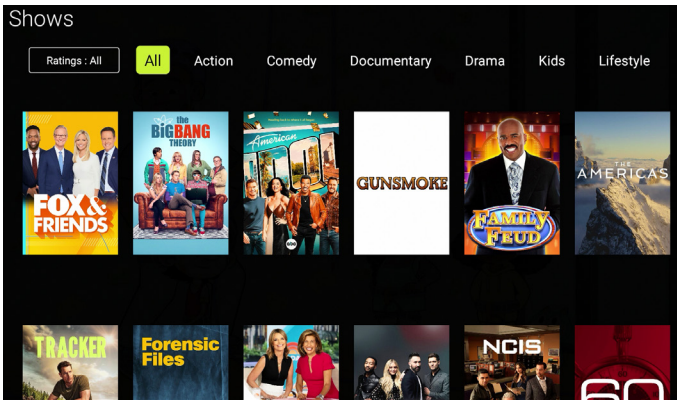
- Sports Leagues
- Events on Now
- Upcoming
- Catch Up
- Recordings
- News and Talk Shows
- Channels



1. From live TV, access the menu bar and select the Sports menu.
2. Press left and right on the Navigation buttons to highlight the sport(s) you wish to search for, and press the Select button. Press the Select button a second time on a sport to deselect it. Choosing the All filter will clear all selections and reset the results.
3. Move around the title choices using the Navigation buttons. Press the Select button on any for more information, viewing options and a preview image.
4. Use the Navigation and the Select buttons to choose a viewing option, or press the Back button to exit the program information.

Shows

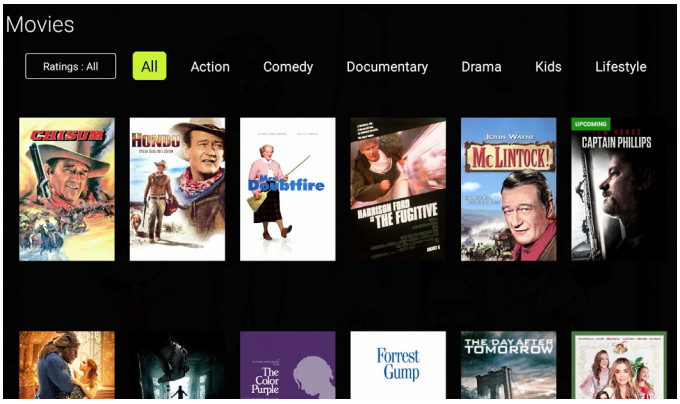
View television programs in a tile-view with easy access to more information.



1. From live TV, access the menu bar and select the Shows menu.
2. Choose a ratings and/or genre filter if desired and move around the program choices using the Navigation buttons. The selected program will look slightly larger than the others and will show its title under it.
3. Press the Select button on any title for more information, viewing options and a thumbnail image of the program.
4. Use the Navigation and the Select buttons to choose a viewing option, or press the Back button to exit the program information.

Movies

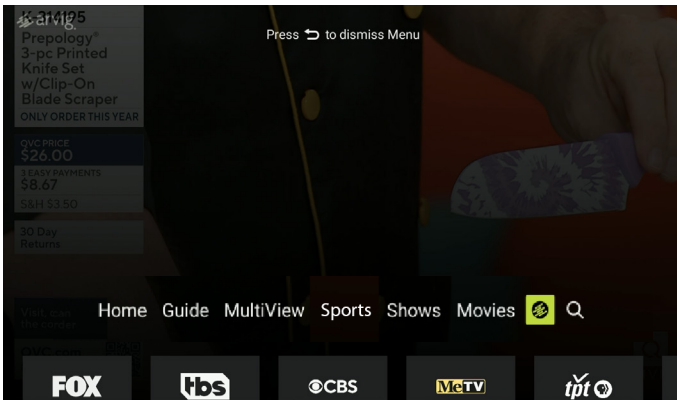
Each month, we deliver blockbuster movies. Browse available titles in a tile-view.



1. From live TV, access the menu bar and select the Movies menu.
2. Choose a ratings and/or genre filter if desired and move around the title choices using the Navigation buttons on your remote. The selected program will look slightly larger than the others and will show its title under it.
3. Press the Select button on any title for more information, viewing options and a thumbnail image of the movie.
4. Use the Navigation and the Select buttons to choose a viewing option, or press the Back button to exit the program information.

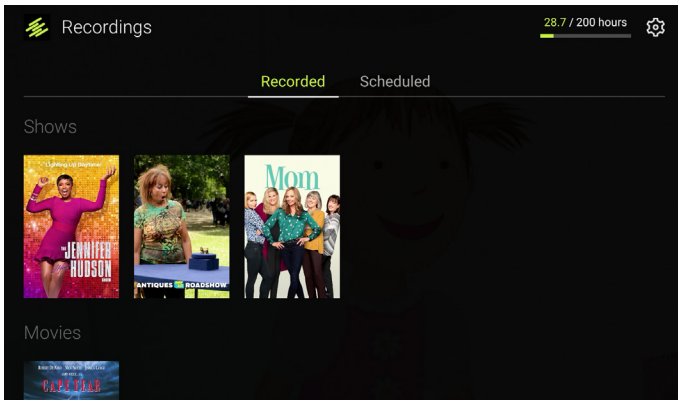
Profile

Quickly see and watch your recordings, scheduled recordings, and adjust settings for your profile.



1. From live TV, access the menu bar and select the Profile menu (circular image/avatar icon).

The screen will open on your Recordings.



1. Move around the title choices using the Navigation buttons on your remote. The selected program will look slightly larger than the others and will show its title under it.
2. Press the Select button on any title for more information, viewing options and a thumbnail image of the program or movie.
3. Use the Navigation and the Select buttons to choose a viewing option, or press the Back button to exit the program information.

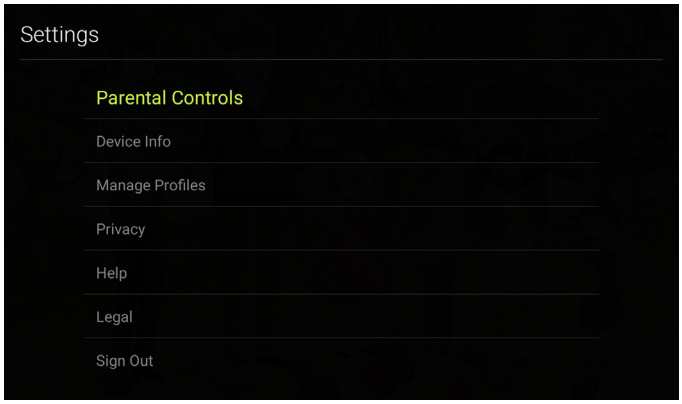
To view scheduled recordings, use the Navigation button and highlight Scheduled.

1. Move around the title choices using the Navigation buttons on your remote.
2. Press the Select button on any title for more information, viewing options and a thumbnail image of the program or movie.
3. Use the Navigation and the Select buttons to choose a viewing option, or press the Back button to exit the program information.

This menu also displays how much time you have used of your available Cloud DVR space in the upper right corner of the screen. Time used and total time subscribed to are shown in hours.

Settings

Use the Navigation buttons to highlight the Settings menu (cog wheel icon). If you don't see this in the main TV menu bar, look for it within your Profile menu.



- Who's Watching? (when more than one profile is created)
- Parental Controls
- Device Info
- Manage Profiles
- Privacy
- Help
- Legal
- Sign Out

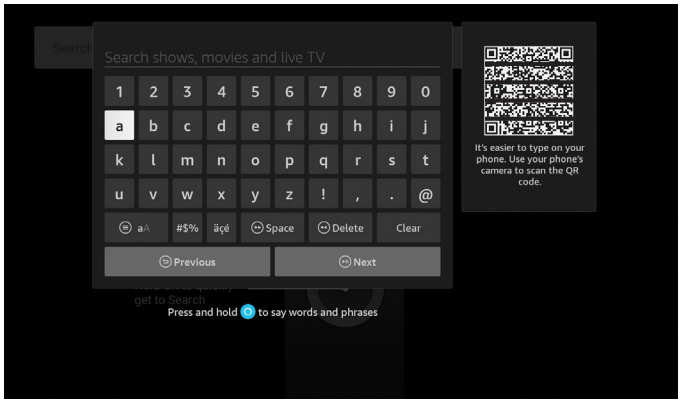
Move up or down to highlight the different settings. Press the Select button on any option to enter it. Press the Back button to exit.

Settings options may vary by device.

Search

Search programming by titles, channel name or channel number. This feature also stores recent searches for quick use in the future.

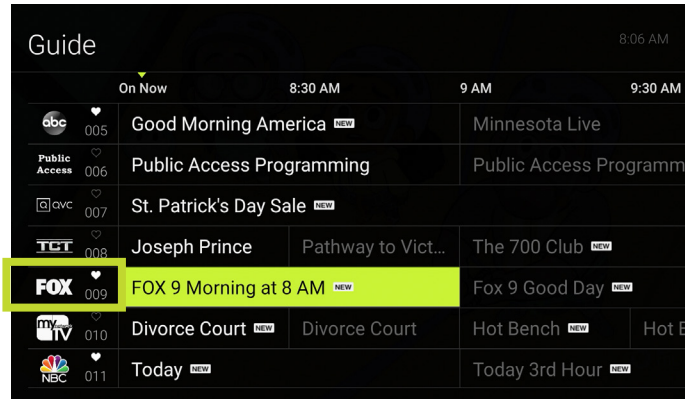
On-screen keyboards may vary by device.



1. From live TV, access the menu bar and select the Search menu (magnifying glass icon).
2. Move around the keyboard using the Navigation buttons on your remote to highlight letters, number and symbols. If available, scan the QR code to open your device's app on your phone for quicker typing and follow the on-screen prompts.
3. Press the Select button on characters to enter them.
4. A list of results appear in the background as you type. The more letters you enter, the more exact the results will be. When finished, select the Next key on the on-screen keyboard.
5. Move around the title choices using the Navigation buttons on your remote. The selected program will look slightly larger than the others and will show its title under it.
6. Press the Select button on any title for more information, viewing options and a thumbnail image of the program.
7. Use the Navigation and the Select buttons to choose a viewing option, or press the Back button to exit the program information.

FAVORITES

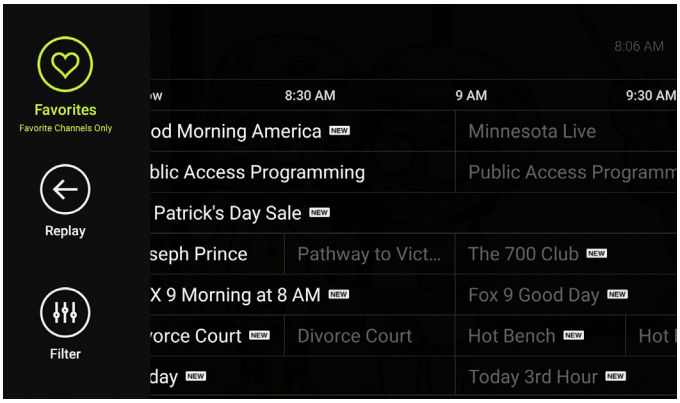
Would you like to simplify your guide options? Pin your favorite and most-watched channels for quick and easy access!



1. Access the Guide menu, and go to a channel you'd like to pin.
2. Press left on the Navigation button on your remote to highlight the network logo and channel number.
3. Press the Select button to enable the heart icon. Press it again to remove the heart icon.
4. Use the Navigation and the Select buttons to choose all the channels you'd like to pin.

To view just your Favorite channels in the guide:

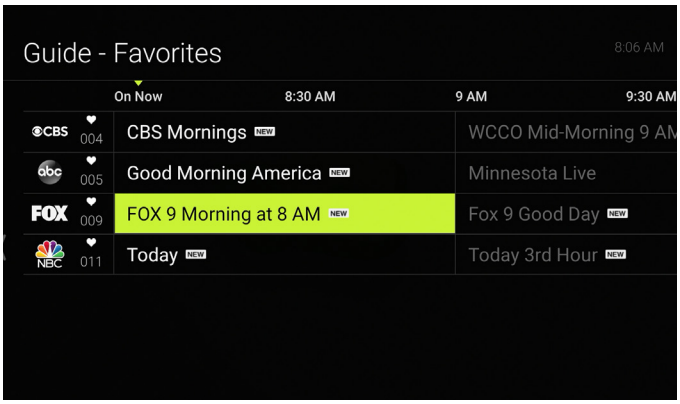
1. Access the Guide menu, then press left twice on the Navigation button—a sidebar menu will appear.
2. If needed, press up on the Navigation button to highlight Favorites, and press the Select button. The guide that appears will have just the channels you selected.



To view all the channels in the guide:

1. Access the Guide menu, then press left twice on the Navigation button—the sidebar menu will appear.
2. If needed, press up on the Navigation button to highlight Favorites, and press the Select button. The guide now includes all channels.

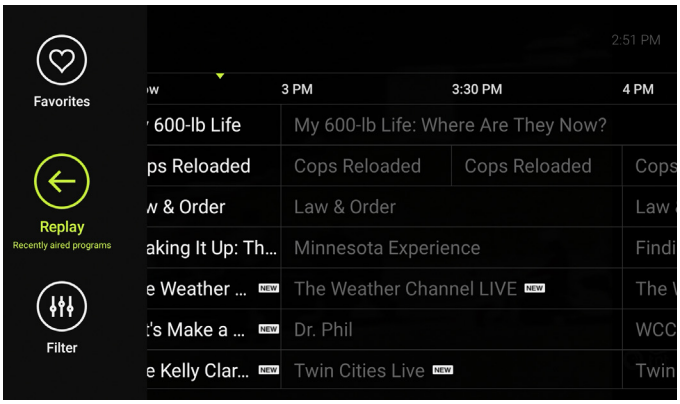
Favorites can be customized per profile.



REPLAY

Never miss another show! Watch up to the past 72 hours of shows, movies and sports across most of our channel lineup.

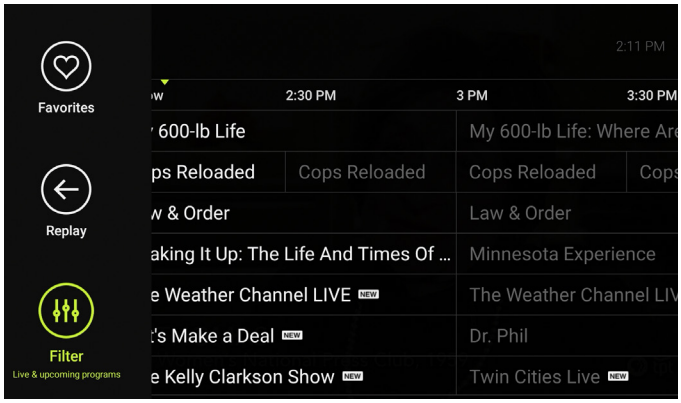
1. Access the Guide menu, then press left twice on the Navigation button—a sidebar menu will appear.
2. If needed, press up or down on the Navigation buttons to highlight Replay, and press the Select button.



The Replay guide contains all programming and networks available for Replay.

1. Move around the title choices using the Navigation buttons. Press the Select button on any for more information, viewing options and a preview image.
2. Use the Navigation and the Select buttons to choose a viewing option, or press the Back button to exit the program information.

FILTER

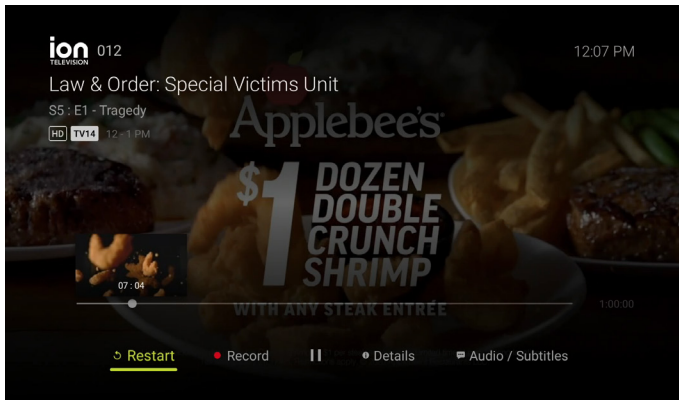


Easily find live and upcoming programs based on type and time of day. Filter by:

- Sports
- News
- Movies
- Kids
- Action & Adventure
- Comedy
- Documentary & Educational
- Reality & Lifestyle
- Sci-Fi & Fantasy

1. Access the Guide menu, then press left twice on the Navigation button—a sidebar menu will appear.
2. If needed, press down on the Navigation buttons to highlight Filter and press the Select button. Press the Select button again after choosing a program type.
3. Move around the title choices using the Navigation buttons. Press the Select button on any for more information, viewing options and a preview image.
4. Use the Navigation and the Select buttons to choose a viewing option, or press the Back button to exit the program information.

RESTART

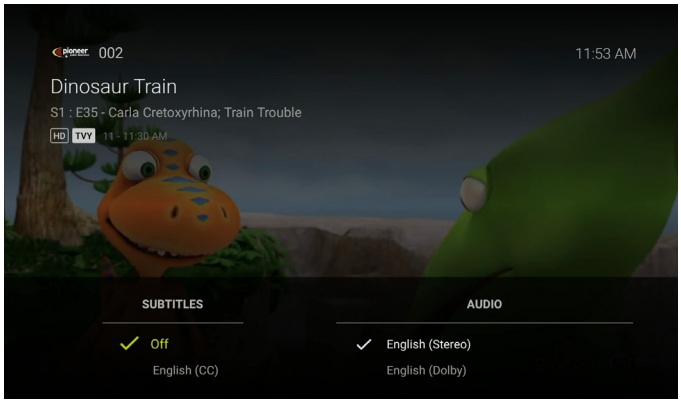


Missed the beginning of a program? Restart it!

1. From live TV, press the Select or pause button to access the program menu.
2. Press left or right on the Navigation buttons to highlight Restart (if available), and press the Select button. The program will restart from the beginning.

Restart is not available on all channels and programs. To record, the program will begin recording from the point of live TV and stop at the program's scheduled end time.

CLOSED CAPTIONS

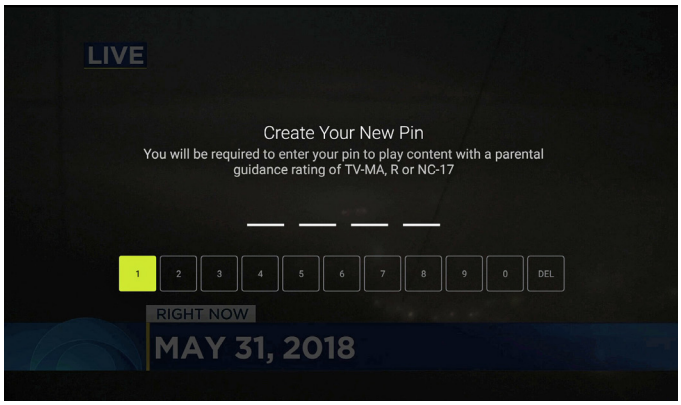


To display the audio portion of a TV program as text on the TV screen:

1. From live TV, press the Select or pause button to access the program menu.
2. Press left or right on the Navigation buttons to highlight Audio/Subtitles, and press the Select button.
3. Press down to highlight English, then press the Select button.
4. Press the Back button twice to return to live TV.

Closed captioning may not be available on all channels and programs.

PARENTAL CONTROLS

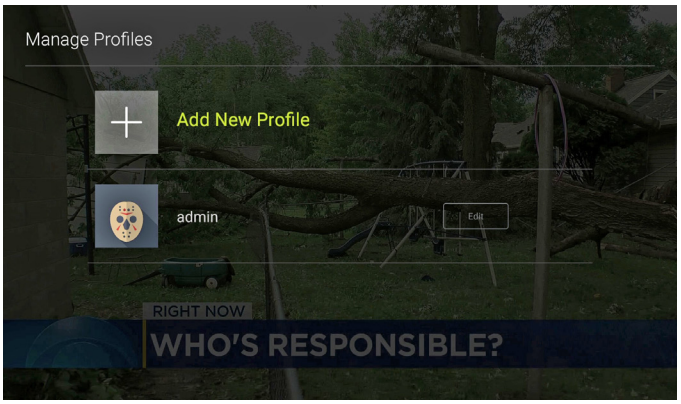


Each TV show and movie is assigned a maturity rating. You can use these ratings to control what you and your kids are watching.

1. From live TV, access the Settings menu and select Parental Controls.
2. You will be prompted to Create Your New Pin to control content with ratings of TV-MA, R or NC-17. Once enabled, when choosing blocked programming, the user must enter the correct PIN to view it.

If set, content will be blocked across all profiles on the account.

PROFILES



Now members of your household can have their own personalized experience, built around the TV shows and movies they enjoy.

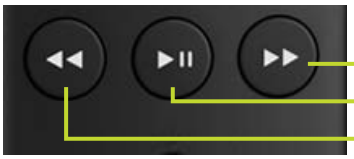
1. From live TV, access the Settings menu and select Manage Profiles.
2. Use the Navigation and the Select buttons to add a new profile or edit an existing profile.

Set up or edit the name and image of additional profiles (you can have up to five within a single account). You will then be asked to choose a profile each time you launch WiFi TV.

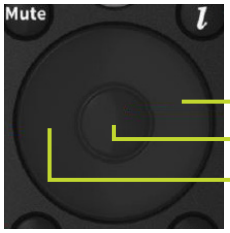
To change profiles while watching TV, access the Settings menu and select the correct profile in Who's Watching? The TV will switch and go to the last channel viewed on that profile.

All profiles share the same Cloud DVR space.

CLOUD DVR (Digital Video Recorder)*



Amazon Fire TV Stick



EVO FORCE 1 STB

Controlling Live TV

Pause, rewind and fast forward most live shows, movies and sports using the playback controls on the remote.

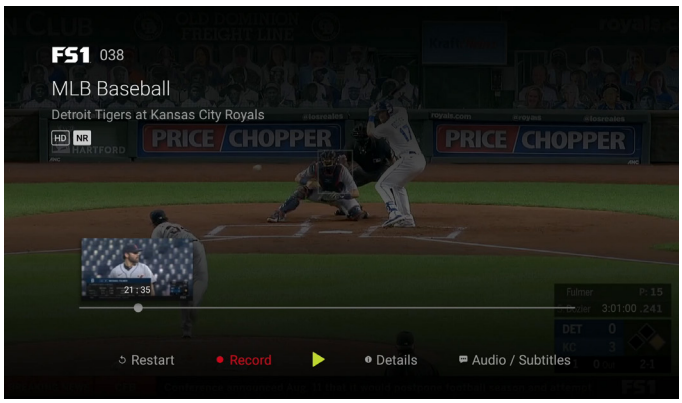
Playback Controls

Your remote may have specific buttons, or use your left and right Navigation and Select buttons.

Play/Pause

You can pause live TV any time by pressing Play/Pause on your remote.

A progress bar appears on screen showing you how much time has elapsed since the program started, and how much time is left. When you're watching live, your DVR remains paused for up to 3 hours. Pressing Play/Pause once more will resume the program.



Rewind

Press Rewind on your remote to rewind.
A progress bar appears on screen showing how far back you can go in time. Each time you press Rewind, the program jumps back 12 seconds. Press and hold the button for quicker progress. Press Play to resume the program.

Fast Forward

You can activate Fast Forward for live TV if you have previously pressed Pause or Rewind. A progress bar appears on screen showing how far ahead you can go. Each time you press Fast Forward, the program jumps ahead 12 seconds. Press and hold the button for quicker progress or until you return to live action. Press Play to resume the program.

RECORDING*

With Cloud DVR, you can watch and record multiple different TV programs at the same time. You can record programs in two ways:

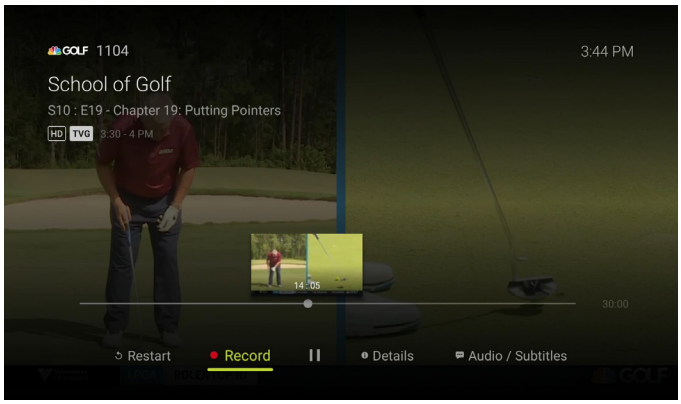
- Choose Record in the program menu
- Choose Record from any program info screen in the guide

Recording is not available when less than 5 minutes are remaining in a program.

* Cloud DVR and the Recording feature isn't available for Broadband TV plans.

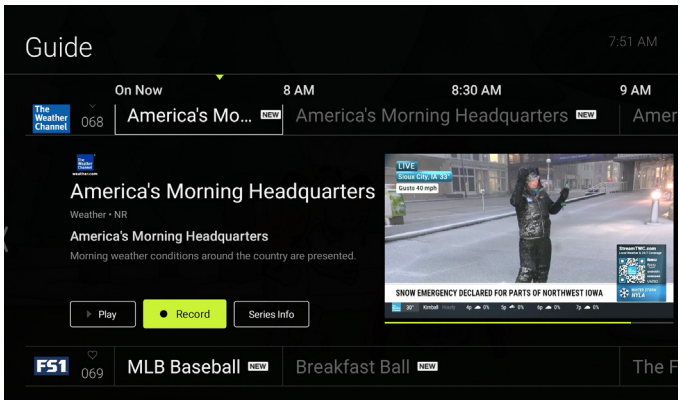
Recording From a Program Menu*

On live TV, press the Play/Pause button to access the program menu. Press left on the Navigation button to highlight Record and press the Select button. The program will begin recording from this time and stop at the program's scheduled end time.



Recording From a Program Information Screen*

In the guide, go to the program and press the select button to see the program information screen. Use the Navigation buttons to highlight Record, then press the Select button to schedule a recording. Follow the on-screen prompts for additional recording options. Recording of the program will stop when the program is over.



Recording a Series*

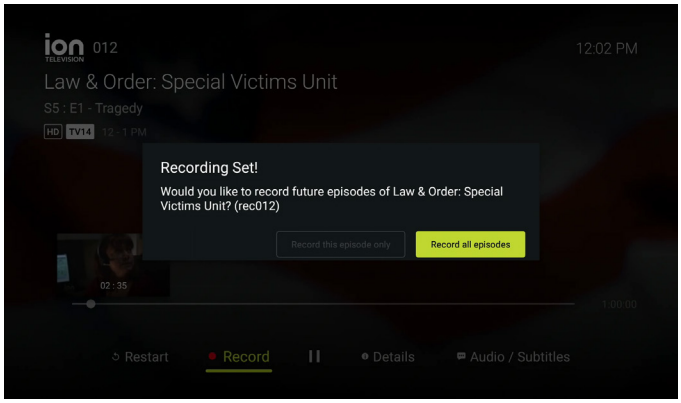
You can record multiple episodes of a program (series) in accordance with your preferences. To set up a Series Recording, begin by selecting the program from the listings guide or from a search results list:

1. From the program information screen. Use the Navigation buttons to highlight Record, then press the Select button.

A box pops up saying, *"Recording Set! Would you like us to record future episodes of your program?"* You have two options:

- Record this episode only
- Record all episodes

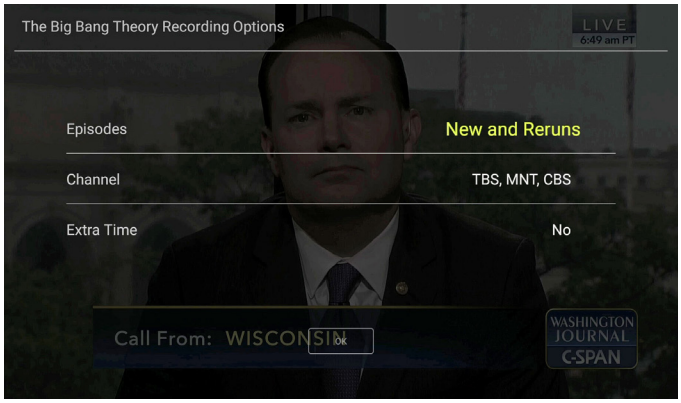
2. Record all episodes is highlighted, press the Select button.



The Recording Options screen opens, where you now have the option to edit recording settings. Use the Navigation and the Select buttons to choose your preferences:

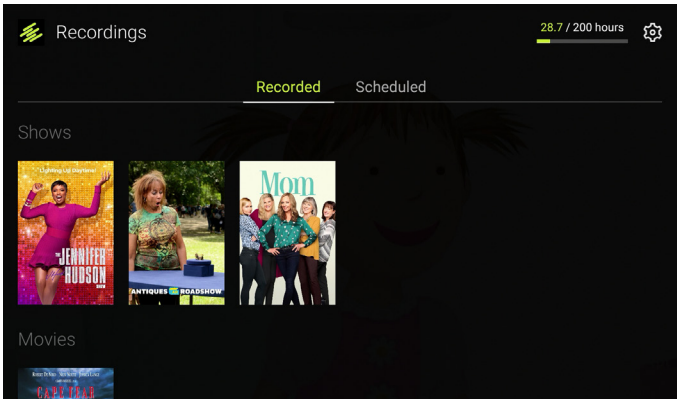
- Episodes - New Only or New and Reruns
- Channel - Choose channels to record from
- Extra Time - Choose how many extra minutes to record, up to 60

3. Once you have set up your choices, press down on the Navigation button to highlight OK and press the Select button.



Viewing Recorded Programs*

Your recordings will appear in your Recordings list with the show title as its label. Multiple recordings of the same show are within its show title and are listed beginning with the most recent recordings first.

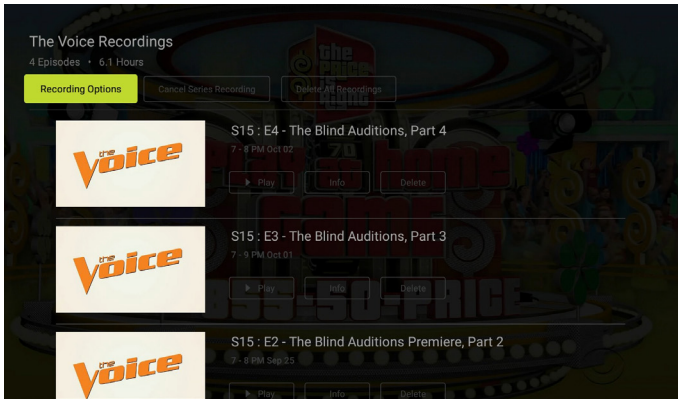


1. From live TV, access the menu bar and select the Profile menu. The screen will open on your Recordings.
2. Move around the title choices using the Navigation buttons on your remote.
3. Press the Select button on any title to see recorded episodes, viewing options and a thumbnail image of the program or movie.
4. Use the playback controls to play, pause, fast forward and rewind your program. To stop the program, you must play a different recording or return to live TV.

Cloud DVR recordings can be viewed outside the home on an individual show and/or network basis. This means that many recordings will be available outside your home, but not all as per our content agreements.

Editing Series Recordings*

To edit the criteria for recording a program series with your preferences:



1. From live TV, access the menu bar and select the Profile menu. The screen will open on your Recordings.
2. Press right on your Navigation button to access Scheduled recordings. Move around the title choices using the Navigation buttons.
3. Press the Select button on any title to view the episodes scheduled to record.
4. While in the title, press up on your Navigation button to access:
   - Recording Options - choose which types of episodes to record, which channel to record them on and recording extra time
   - Cancel Series Recording - cancel all future recordings
5. Highlight then press the Select button on Recording Options. Use the Navigation and the Select buttons to choose your preferences.
   - Episodes - New and Reruns or New Only
   - Channel - Choose channels to record from
   - Extra Time - Choose how many extra minutes to record, up to 60

6. Once you have set up your choices, press down on the Navigation button to highlight OK and press the Select button.

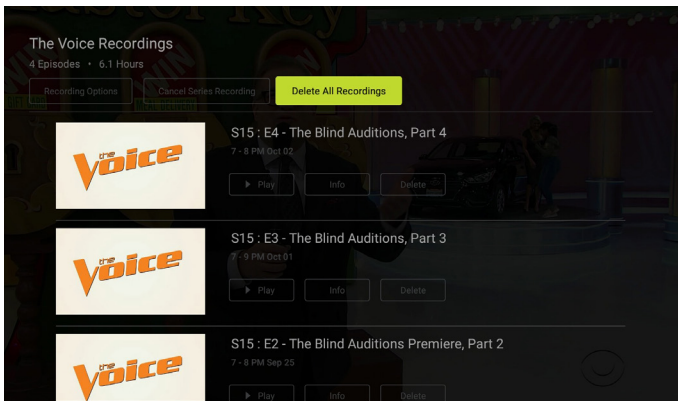
Your current recordings (if any) and episodes scheduled to record are shown in your Scheduled Recordings list.

This list shows all upcoming episodes even if they don't fit the criteria you set up. Only the episodes that fit the criteria you set will record.

Deleting Recordings*

A recorded program remains in your Recordings list until you decide to delete it, or until Cloud DVR space is needed.

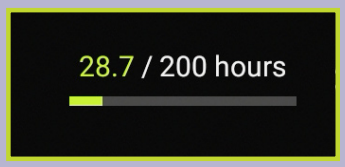
Older programs are erased automatically to make room for new recordings when the Cloud DVR storage limit is reached.



1. From live TV, access the menu bar and select the Profile menu. The screen will open on your Recordings.
2. Move around the title choices using the Navigation buttons on your remote.
3. Press the Select button on any title to see recorded episodes and program options: Play, Info, Delete.
4. Choose the episode or program you wish to delete, highlight the Delete option and press the Select button.
5. A box pops up to confirm, *"Delete Recording?"* Press the Select button again to choose Yes.
6. To delete all recordings, press up, then right on the Navigation buttons to highlight Delete All Recordings and press the Select button.

How much Cloud DVR space have I used?

Access the menu bar and select the Profile menu.
Look in the upper right corner of the screen that opens.
Time used and total time subscribed to are shown in hours.



*Cloud DVR and the Recording feature isn't available for Broadband TV plans.

Visit arvig.com/WiFiTV for support and how-to videos!

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All services based on Arvig service area; some restrictions apply. Customer must subscribe to an adequate speed of Arvig internet service. A typical Arvig WiFi TV stream requires 5Mb. Product details, channel lineups, pricing and availability subject to change without notice. Available applications vary by device type; see supported devices at arvig.com/SupportedDevices. A free account with a valid billing address is required to use the Amazon Fire, Android and Apple platforms. Customers are responsible for their streaming devices and setting up device accounts. Please contact the manufacturer of the device for general operating instructions and technical issues. Cloud DVR recordings can be viewed outside the home on an individual show and/or network basis. Not all content is available in HD. If you are unsure if your device supports HD, your device manufacturer will be able to help. Replay TV is enabled/disabled on an individual show and/or network basis. ©Arvig 2026 Item183_V24