WIFI TV: EVO FORCE 1
Voice Search Guide

GETTING STARTED

Arvig WiFi TV and Broadband TV offer Google Assistant Voice Search on the EVO FORCE 1 set-top box. **For the full experience, we recommend signing into your Google Account.** If you have Gmail, enter that username and password. If you don't have Gmail, create a free Google Account at **accounts.google.com/signin**.

_____ _____

Email Address (Username) *Password*

*Note: You don't need to have a Gmail address to create a Google Account—you can use a non-Gmail email address. Visit **support.google.com/accounts** and browse the help topic "Create a Google Account" for assistance.*

BEST PRACTICES

Google Assistant voice search works for any channel name or number in the guide, but it can misunderstand commands. Speak clearly, avoid excessive background noise and be patient.

Press the **Voice Search** button and a bar will appear at the bottom of the screen to translate your command. Wait a second or two, then speak your request.

If the command translation is successful, programming will change to your desired channel. If it fails, press the **Voice Search** button and repeat your request. You may need to alter your command slightly to learn what works and what doesn't.

Press the **Back** button to close the feature at any time.

Channel Name Commands:

1. "Tune to [channel name]" Example: Tune to QVC
2. "Switch to _____" Example: Switch to QVC

Channel Number Commands:

1. "Tune to Channel [number]" Ex: Tune to Channel 16
2. "Switch to Channel Number ___" Ex: Switch to Channel Number 16

Other App Command Examples:

1. "Netflix" to launch Netflix
2. "Max" will open the HBO Max app
3. "Prime" launches Amazon Prime Video
4. "Paramount Plus" opens Paramount Plus
5. "Pluto TV" will launch the Pluto TV app

If an app isn't installed, Google Assistant will open the Google Play Store page for installation. This process is managed by Google.

COMMON ISSUES

1. Using commands without an action word prefix is not always successful. Results vary, but it may open the Google Play store or YouTube to perform a search instead.
   - QVC vs. Tune to QVC
2. Variations in the channel number may not produce the proper results.
   - Switch to channel 16 vs. Switch to channel number 16
3. Requesting a program by name, category or genre will likely result in a Google search, a YouTube search or a Google error. Press the **Back** button to dismiss any of these.
4. Alternative action words and additional synonyms are actively being addressed in collaboration with Google and will be expanding in future updates.

Scan for support.

888.99.ARVIG | **arvig.com/WiFiTV**

Customer must subscribe to an Arvig WiFi TV or Broadband TV plan to use the EVO FORCE 1 set-top box. Based on service area; some restrictions apply. Product details, channel lineups, pricing and availability subject to change without notice. ©Arvig 2026 Item11