WIFI TV: FIRE TV STICK
Quick-Start Guide

GETTING STARTED

1. Welcome to Arvig WiFi TV! If you have a **My Arvig** portal account online, use that email address (username) and password to sign into the Arvig app. If you don't have an account, visit **portal.arvig.com** and click "*I don't have an account*" to create one.

_____ _____

Email Address (username) *Password*

To change your password, return to portal.arvig.com and click "I forgot my username or password" link. You will receive an email at the email address on the account with instructions to change the password. Once completed, you will be required to sign in again on any devices that access WiFi TV.

2. Once you have an Arvig portal account, set up your Amazon Fire device. Follow the manufacturer's instructions and select your home's wireless network to connect your device to when prompted:

_____ _____

Network Name *Password*

If your wireless signal has multiple channels, select 5GHz when prompted.

3. Create a free Amazon account if you don't have one: *(instructions in this guide)*

_____ _____

Email Address *Password*

4. Download the Arvig WiFi TV app from the Amazon app store. Easily find it by searching "Arvig TV".
5. Sign into the Arvig WiFi TV app for your device using the account email address (username) and password referenced in step 1.

If you need assistance, would like to learn more about Arvig WiFi TV, or view the latest channel lineup, FAQ, how-to videos and supported devices, scan this code.

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CREATE A FREE AMAZON ACCOUNT

Amazon Login ID:

_____ _____

Email Address *Password*

Follow these steps:

1. Go to amazon.com.
2. Hover on the *Account & Lists* tab in the upper right corner.
3. Under the Sign in button, click *Start here*.
4. Complete the form and click on *Create your Amazon account*.
5. Follow the prompts to verify your email address.
6. Once you have created your account, you will see Hello, (insert your name here) directly above the *Account & Lists* tab.

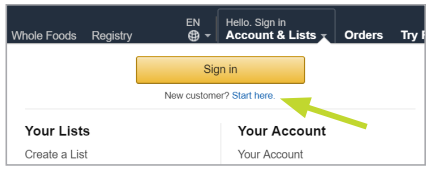
Next, enter a valid address to download apps.

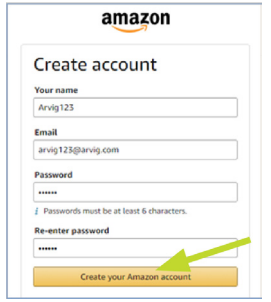
7. Hover on the *Account & Lists* tab and click "Your Account."
8. Click "Your Addresses" near the middle of the screen, then "Add Address."
9. Complete the form and click the "Add address" button.

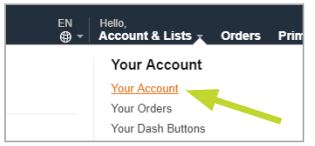
Finally, if you do not wish to add your credit card number to your account, you must disable 1-Click settings.

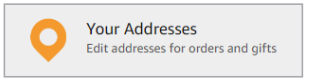
10. Hover on the *Account & Lists* tab and click "Your Account."
11. Find "More ways to pay" near the middle of the screen, then click "1-Click settings."
12. Click "Disable 1-Click everywhere."

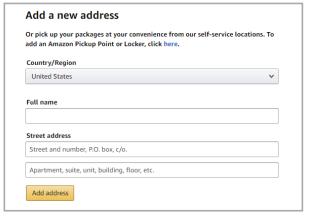
For how-to videos to Install and Set Up Your Fire TV Stick, and Download the Arvig WiFi TV App, visit arvig.com/WiFiTV.







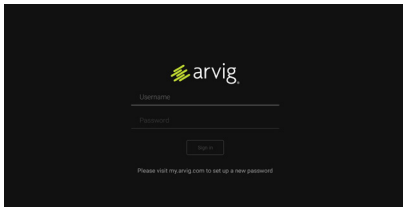




ARVIG WIFI TV APP: SIGN IN/SIGN OUT

When accessing the app the first time, or to sign in after signing out, please enter the username and password you created in *Getting Started*.

The username is the full email address you signed up with. If you've signed in previously, the email address may be auto-filled.



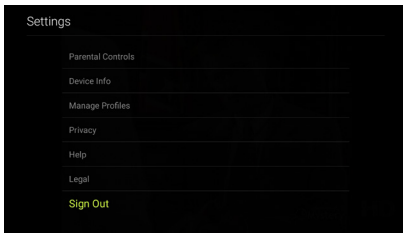
1. On the sign-in screen, press **Select** to access the on-screen keyboard.
2. Press left, right, up and down on the **Navigation** button to highlight letters, numbers and symbols on the on-screen keyboard and press the **Select** button to enter the character.

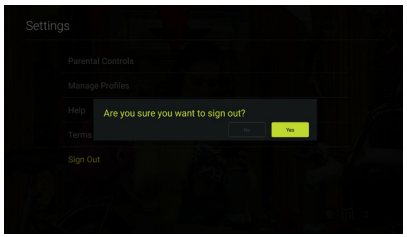
To access capital letters and symbols, select those keys on the keyboard. Some of the popular keys have remote control shortcuts—see the image on the keys.

3. When done, press left, right, up and down on the **Navigation** button to highlight the Next key and press **Select**.
4. Repeat steps 2 and 3 to enter your password.

To sign out of the Arvig WiFi TV App:

1. On live TV, press the **Menu** button to access the TV menus.
2. Press left or right on the remote's **Navigation** button to highlight Profile and press **Select**.
3. Press up on the **Navigation** button to highlight the Settings menu icon (cog wheel) in the upper right corner of the screen and press **Select**.
4. Press down on the **Navigation** button to highlight Sign Out and press **Select**.
5. A popup window will appear asking, *"Are you sure you want to sign out?"* Press **Select** to choose Yes.





PIN THE ARVIG WIFI TV APP

To keep the Arvig app front and center, pin it to the front of your app list.

Steps vary per device and model. We suggest you Google or search the manufacturer's information for the most current, detailed instructions.

FIRE TV STICK 4K REMOTE CONTROL

Power
Turns your TV on & off

Navigation
Press up, down, left and right to move your cursor in those directions. The option you're on is highlighted by color or size.

Back
Returns you to the previous screen.

Playback Controls
Control live TV and your video recordings using the video control buttons.

Microphone & Voice Button
The **Microphone** isn't yet compatible with Arvig WiFi TV service, but it will help you search the Amazon App Store for apps. Just say "Arvig."

Select
Selects highlighted screen options.

Home
Returns you to the Fire Stick Home menu.

Menu
Gives you access to the features of your Arvig WiFi TV service.

Volume Control

Mute Audio

The buttons on this remote are universal in function, however, the options available within the Arvig app may be different than in other apps. Your remote may vary.

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Based on Arvig service area; some restrictions apply. Customer must subscribe to an adequate speed of Arvig internet service. A typical Arvig WiFi TV stream requires 5Mb. A free Amazon account with a valid billing address is required to use the Fire TV Stick. See Arvig for details. Product details, channel lineups, pricing and availability subject to change without notice. ©Arvig 2025 Item215