WIFI TV: EVO FORCE 1
Quick-Start Guide

GETTING STARTED

Welcome to Arvig WiFi TV! If you have a **My Arvig** portal account online, use that email address (username) and password to sign into the Arvig app. If you don't have an account, visit **portal.arvig.com** and click *"I don't have an account"* to create one.

_____ _____

Email Address (Username) *Password*

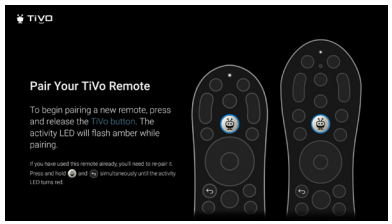
To change your password, return to portal.arvig.com and click "I forgot my username or password" link. You will receive an email at the email address on the account with instructions to change the password. Once completed, you will be required to sign in again on any devices that access WiFi TV.

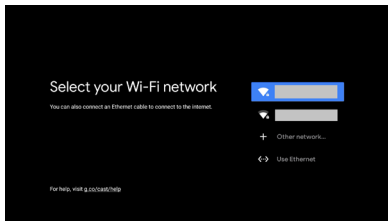
SETTING UP THE EVO FORCE 1

Connect the set-top box (STB) to the HDMI 1 port using the instructions in the box. If you prefer a direct connection to your internet, you will need to supply an Ethernet cord.

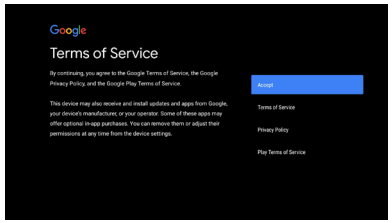
With your TV powered on, the STB will automatically begin the setup process. If you didn't connect an Ethernet cord, you will need to connect to your home wireless network during this process. Have your network name and password ready, and select 5GHz if prompted.

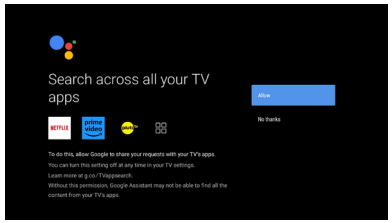
Follow the on-screen prompts:





1. Pair the EVO FORCE 1 remote with the STB.
2. Select your preferred language on the Welcome screen.
3. Continue using Ethernet if chosen. *If you plan to connect over WiFi, you will skip this step.*
4. Transfer your WiFi network and Google account from your Android phone if desired.
5. If you're connecting over WiFi, select your WiFi network, then enter your password. *If you connected an Ethernet cord, you will skip this step.*
6. Once successfully connected to the internet, the STB will download and install firmware and system updates. This process will take several minutes, and the device will reboot before finishing.
7. Sign into your Google account if desired.
8. Review the Google Terms of Service and select Accept to continue.
9. Review the Google Services. You can select each one to learn more about it.
10. Sign into Google Assistant if desired.
11. If you want your searches to display results from all your apps, you must allow Search.
12. Choose a name for your STB to help identify it on your network.
13. Press the **OK** button to advance through the preview of features on the device.
14. Pair the EVO FORCE 1 remote with the TV. *This step may happen automatically.*



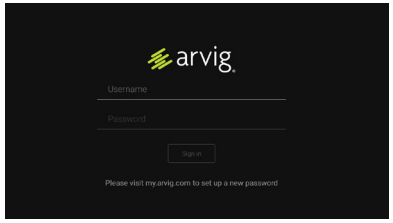


Once the device setup is completed the Arvig WiFi TV app will launch immediately.

1. Review the Arvig Terms of Service, and select Accept to continue.
2. Review the Arvig Personalized Ads, and select Allow or Do Not Allow to continue.
3. Review the Arvig Viewership Data, and select Allow or Do Not Allow to continue.

Sign into WiFi TV:

This device comes with the Arvig WiFi TV app installed. The app should automatically launch upon successful STB setup. If it doesn't, sign in using the username (full email address) and password you created in *Getting Started*.



1. On the sign-in screen, press the **OK** button to access the on-screen keyboard.
   The username is the full email address you signed up with. If you've signed in previously, the email address may be auto-filled.
2. Press left, right, up and down on the **Navigation** button to highlight letters, numbers and symbols on the on-screen keyboard, and press the **OK** button to enter the character. To access capital letters and symbols, select those special keys on the keyboard.
3. When done, press left, right, up and down on the **Navigation** button to highlight the Next key and press the **OK** button.
4. Repeat steps 2 and 3 to enter your password.

EVO FORCE 1 REMOTE CONTROL

MICROPHONE for Voice Search.

POWER turns the TV on or off.

INPUT selects the input for your TV.

VOL controls the volume on your TV.

GUIDE takes you to the on-screen Guide.

TIVO takes you to the main menu.

CH changes the channels up and down.

MUTE turns the sound on or off.

"i" shows more info about what you're watching.

NAVIGATION moves your cursor up, down, left and right to "highlight" items on your screen.

OK, in the center of the Navigation button, accepts the current selection.

BACK opens the main menu or returns to the previous screen.

DVR lets you schedule and access your recordings.

VOICE SEARCH finds your shows.

LAST goes to the channel you last viewed.

APPS takes you to all your apps.

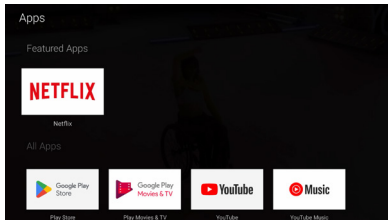
NETFLIX launches the Netflix app.

NUMBERS 0-9 enters specific channel numbers or Parental Control PIN.

The buttons on this remote are universal in function, however, the options available within the Arvig app may be different than in other apps. Your remote may vary.

APPS MENU

If you've pressed the **Apps** button, or find yourself on the Apps home menu, it's easy to get back into the Arvig WiFi TV app—just press the **TiVo** button.



GOOGLE ASSISTANT

If you press the **Voice Search** button for the Google Assistant, your program will pause and a bar will appear at the bottom of the screen waiting for your command. Either speak your request or press the **Back** button to close the feature and resume your program.

WIFI TV BASICS

Controlling Your TV

- If paired successfully during setup, the EVO FORCE 1 remote control will control turning your TV on and off.
- The remote will also control the volume and mute on your television.

Changing the Channel

- To move up or down one channel on live TV, press up or down on the remote's **Ch** (Channel Control) button or the **Navigation** button.
- To input a specific channel number, use the Numbers 0-9 buttons.

Important buttons

- The **TiVo** button gives you access to the WiFi TV menus, Recently Watched and the settings menu. Settings is where you set parental controls, manage profiles and adjust device settings.
- The **Guide** button will instantly launch the Arvig WiFi TV on-screen guide.
- The **DVR** button launches your Recorded and Scheduled DVR content menu.

Pressing any of the important buttons above will quickly return you to WiFi TV from other apps.

- On live TV, the **OK** button displays the program menu. Here, you'll find the options to: Restart (if available), Record, Go Live, Pause or Play, view the program Details and control the Audio/Subtitles (CC). To exit these menus, press the **Back** button.
- Pause, rewind and fast forward most live shows and your video recordings using the **Navigation** button. Press left to rewind, right to fast forward (if available), and up and down to toggle between the program menu and progress bar. Press the **OK** button to play and pause the program. To return to live TV, press the **TiVo** button and select another option.

ACCESS TO MORE CHANNELS AND CONTENT

The EVO FORCE 1 STB comes with the most popular entertainment apps installed, including Arvig WiFi TV, or add your own favorites from Google Play. *(Account required.)*

Hundreds of free channels are available in the WiFi TV guide from Plex and Pluto TV. Selecting one of these channels in the guide will launch the Plex or Pluto TV apps.

- Press the **OK** button to access on-screen guide and menus.
- Press the **TiVo** button to easily return to Arvig WiFi TV.

Voice or typed searches display results from all installed apps—pick one and watch. *Subscription-based apps require an account to view content.*

888.99.ARVIG | **arvig.com/WiFiTV**

Customer must subscribe to an Arvig WiFi TV or Broadband TV plan, and purchase the EVO FORCE 1 STB to see Plex and Pluto TV channels in the on-screen guide. Channel and program names can be seen and selected in the guide, but episode and series details may be limited. The free Plex and Pluto TV content is curated from an external source and does not respond to the same features that Arvig paid programming does; programs cannot be paused, restarted, replayed or recorded. Some programming may not be suitable or appropriate for all audiences. Based on service area; some restrictions apply. Product details, channel lineups, pricing and availability subject to change without notice. ©Arvig 2026 Item12