# WIFI TV: EVO FORCE 1
# Remote Control Guide

## EVO FORCE 1 REMOTE CONTROL

**POWER** turns the TV on or off.

**VOL** controls the volume on your TV.

**TIVO** takes you to the main menu.

**MUTE** turns the sound on or off.

**CONTROLLER** navigates up, down, left and right to move your cursor in those directions.

**BACK** opens the main menu or returns to the previous screen.

**LAST** goes to the channel you last viewed.

**NETFLIX** launches the Netflix app.

**MICROPHONE** for Voice Search.

**INPUT** selects the input for your TV.

**GUIDE** takes you to the on-screen Guide.

**CH** changes the channels up and down.

***"i"*** shows more info about what you're watching.

**OK,** in the center of the Controller button, accepts the current selection.

**DVR** lets you schedule and access your recordings.

**VOICE SEARCH** finds your shows.

**APPS** takes you to all your apps.

**NUMBERS 0-9** enters specific channel numbers or Parental Control PIN.

*The buttons on this remote are universal in function, however, the options available within the Arvig app may be different than in other apps. Your remote may vary.*

## RE-PAIRING THE REMOTE CONTROL

If you are having issues with your remote control, it might need to be re-paired with the EVO FORCE 1 box.

1. On the remote, press and hold both the TiVo button and the Back button at the same time until the light next to the Microphone turns solid red.
2. Release both buttons—the light will flash amber briefly.
3. The TV screen will show instructions if it's a new remote. If it's not a new remote, do not push any buttons and wait about 30 seconds for the pairing process to complete. The screen will return to regular programming when done.

If pairing doesn't complete automatically, retry steps 1 - 3.
If pairing fails again, you may need to factory reset the remote. *(See section below.)*
If pairing fails after a factory reset, contact the Help Desk for assistance.

## PAIRING A NEW REMOTE CONTROL

If you have a new remote control, it will need to be paired with your EVO FORCE 1 box.

1. On the remote, press and hold both the TiVo button and the Back button at the same time until the light next to the Microphone flashes quickly.
2. Release both buttons—the pairing process will begin automatically.
3. Wait several seconds for the pairing process to complete. The screen will show a success message when done.

## FACTORY RESET THE REMOTE CONTROL

Use this option only if you are unable to re-pair the remote control *(section above)* or if instructed by the Help Desk.
A factory reset will unpair the remote with the box and any other accessories it's set up with: TV, soundbar, etc.

1. On the remote, press and hold both the TiVo and Power buttons at the same time for about 3 seconds until the light next to the Microphone turns solid red.
2. Press the Volume Down button 3 times, then press the TiVo button—the red light will flash 3 times.
3. Re-pair the remote control using the instructions above.

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Customer must subscribe to an Arvig WiFi TV plan to use the EVO FORCE 1 set-top box. Based on Arvig service area; some restrictions apply.
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