

Residential Pricing

Internet

	ONE SERVICE	TWO SERVICES	THREE SERVICES
Up to 50Mb	\$35.95/mo	\$34.51/mo	\$33.79/mo
Up to 100Mb	\$45.95/mo	\$44.11/mo	\$43.19/mo
Up to 500Mb*	\$79.95/mo	\$76.75/mo	\$75.15/mo
Up to 1Gb*	\$114.95/mo	\$110.35/mo	\$108.05/mo

All speeds are symmetrical; they have the same upload & download speeds. All speeds are "up to." Customers will receive the fastest speed available based on plan and equipment. *Additional restrictions may apply to these speeds.

TV

	ONE SERVICE	TWO SERVICES	THREE SERVICES
Essential	\$42.00/mo	\$40.32/mo	\$39.48/mo
Choice	\$93.00/mo	\$89.28/mo	\$87.42/mo
Complete	\$103.00/mo	\$98.88/mo	\$96.82/mo

FiberNet, Delivered by Arvig, WiFi TV, requires an adequate speed of FiberNet internet service. A typical Arvig WiFi TV stream needs 5Mb.

Phone

	ONE SERVICE	TWO SERVICES	THREE SERVICES
FiberNet Standard	\$16.14/mo	\$15.49/mo	\$15.17/mo

Service includes: Call Waiting, Three-Way Calling, Selective Call Rejection and the Metro calling area.

Call **763.314.0100** for assistance in selecting the best internet speed and channel lineup for you.

A FiberCenter (\$15.95/month) is required for service.

We can also provide an approximate cost for your selected services, including taxes and fees.

FIBERnet

Delivered by  arvig

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Required Equipment

FiberCenter \$15.95/mo (required for all services)	This device connects your home to the FiberNet network. It also provides wireless service, eliminating the need for an additional wireless router. Includes tech support for FiberNet equipment.
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TV Services and Features

Concurrent Streams	The number of screens you can watch at the same time. Each plan includes 1 stream; additional streams are \$5.00 each per month.
Cloud DVR	Each plan includes 10 hours of Cloud DVR service; additional hours are available.
HD	Includes high-definition service as available.
Premium Options	
\$28.95/mo	HBO-Cinemax
\$14.95/mo	Showtime-The Movie Channel
\$14.95/mo	STARZ ENCORE
Spanish Language \$3.95/mo	Requires subscription to the Complete Plan.

Phone Services and Features

Unlimited Long Distance	\$5 per month for 3,000 minutes of long distance calls within the continental United States. Minutes used after 3,000 will be charged 3¢ per minute. Valid for residential customers only.
Voicemail \$5.95/mo	Access messages at home or remotely.
Caller ID \$5.00/mo	Requires a compatible phone or display unit.
Features \$1.00/mo/each	Choose from: Anonymous Call Rejection, Call Forwarding, Distinctive Ring and more!

Additional Features and Fees

Installation Fees	Internet: \$29 TV: \$15.25 self-install, \$110 professional install Phone: \$18.25 Fee is added to the first monthly bill. 2 outlets included.
Inside Wire Maintenance	Internet: \$4.95, Television: \$4.95, Phone: \$2.95 Includes repair or replacement of damaged inside wiring or jacks.
Additional Wiring	Trip: \$40, Labor: \$80 per hour Pricing is dependent upon time and material.

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Rates do not include taxes, fees or surcharges. Product details, channel lineups, pricing and availability subject to change. Based on service area, some restrictions apply.
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