



**How to Contact FiberNet Written:**

FiberNet  
Attn: Subscriber Privacy  
118 6th Street West Suite A  
Monticello, MN 55362

**How to Contact FiberNet Telephone:**

763-314-0100

**How to Contact FiberNet by Email:**

[subscriber.privacy@fibernetmonticello.com](mailto:subscriber.privacy@fibernetmonticello.com)

# PROTECTING YOUR PRIVACY

Government regulations allow FiberNet to use information about your current telecommunications services to keep you informed of the latest products and services that will best meet your future needs. This information is labeled as Customer Proprietary Network Information (CPNI) and includes such things as the types of services and features you use, the way we provide these services to you, as well as calling and billing records.

To keep you informed about innovative service offerings, new packages or improvements we would like to obtain your approval to market different categories of service to which you do not currently subscribe.

By federal law, you have the right, and FiberNet has a duty, to protect the confidentiality of information related to your telecommunications services. When FiberNet uses agents, contractors or other companies to perform services on our behalf, we require them to protect your CPNI consistent with applicable law. FiberNet does not disclose CPNI to any unaffiliated third parties for use in their own marketing.

If you do not want FiberNet to use your CPNI for purposes of marketing other FiberNet communications-related service offerings to which you do not already subscribe, all you have to do is contact us. However, if you do not respond then after 35 days from receipt of this notice, your approval for FiberNet to use your CPNI is assumed.

**EVEN IF YOU HAVE PREVIOUSLY INFORMED US ABOUT YOUR CPNI ELECTION, WE ARE REQUIRED TO SEEK YOUR APPROVAL EVERY TWO YEARS.**

Your selection will be noted on your account and will remain in effect until you withdraw it. Additionally, customers who wish to reverse their previous decision to opt-out, or who have not previously opted out but wish to do so, must also take action.



***FiberNet***  
***Monticello***  
*because it's your company.*

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Telephone and e-mail are available 24 hours a day, seven days a week to allow you to opt-out whenever you choose.

Additional information on CPNI privacy is available from the FCC via the Internet at:

**<http://www.fcc.gov/cgb/complaints.html>**

Telephone **1-888-CALL-FCC (1-888-225-5322)** voice or **1-888-TELL-FCC (1-888-835-5322)** TTY, or mail.

**Federal Communications Commission**  
**Consumer & Governmental Affairs Bureau**  
**Consumer Inquiries and Complaints Division**  
**445 12th Street, SW**  
**Washington, DC 20554**

Date: January 27, 2011

